



Mr. Ben Fry
Fry Construction Company
3212 Commander Drive
Carrollton, Texas 75006

Dear Ben,

I was tasked to lead the project of building a World Class Imaging Center for USMD. This would be the first one for our new Company and one that would set the standard for demonstrating to our physicians and to our community at large that USMD delivered exceptional patient care while also delivering the best value for our patients. I have been involved in planning and overseeing these types of projects, multiple times in my healthcare career, and have worked with lots of design and construction firms, some good, some not so good!

From the first time I met with you and Kyle, I knew that you understood what I was trying to achieve. You definitely knew imaging and you understood patient flow and workflow dynamics in a busy imaging center environment. You also understood the importance of design. Especially, in a breast center. Designing the centers with Kyle, was a pleasure, even when we needed to "value engineer" the plans to meet our budget limits without losing the look and feel of a world class center.

Once we were under construction, your project manager, Donnie Trumper, was always on site and responsive; communicated effectively with the hospital administration and with us; and was always willing to do some little extras with a smile on his face.

And finally, this project stands out as having the least amount of change orders for any project I have ever done. It was on time and on budget!

We are enjoying our new centers and are proud to have them as our flagship imaging centers at USMD. I would recommend Fry Construction to anyone looking to have a world class experience in a design build concept.

Sincerely,

A handwritten signature in black ink that reads "Bonnie Lankford". The signature is fluid and cursive, with the first name "Bonnie" and last name "Lankford" clearly distinguishable.

Bonnie Lankford
Vice President, Diagnostic Services