

Dear Ben:

I wanted to let you know how much Covenant Health System appreciated the timeliness, professionalism and expertise your company demonstrated during our recent MR room renovation and installation. The assigned Foreman brought with him an excellent work ethic along with insights allowing us to make improved decisions regarding the technical details of the room design. Most importantly, he blended well with our staff and local contractors.

Finally, I want to thank you personally for being a part of every meeting to ensure that lines of communication and noted responsibility was directly in your hands. It is important to our system to be ensured that the companies that we do business with treat us as if we were your only customer. For this, you were a big success.

I hope that we have the opportunity to work together again soon.

Cordially,

David S. Weil Vice President