



I am not sure if words can express my appreciation and gratitude to you and your staff for helping make the dream of the Elizabeth Jekot MD Breast Imaging Center (EJBIC) become a reality. From our first meeting, I walked away with a remarkably positive impression of Ben Fry and Fry Construction Company that never wavered and actually strengthened over the course of the project. You came across as being confident without being arrogant, knowledgeable without being condescending and respectful without offering platitudes. Your honesty and integrity were almost palpable. You were someone I could trust when I needed someone I could trust. My intuition about you and your company was confirmed not only by your references but also by the extraordinary execution of the build-out of my imaging center by Fry Construction Company.

The workmanship and attention to detail rank superior but no more superior than the manner in which it was delivered. Your service is impeccable. What sets Fry Construction apart is your professionalism and respect for the client. You were understanding, amenable and adaptable to changes that we initiated. Without complaint, your crew still worked at their efficient and prompt pace to finish the project on time as promised. On your end, there were no surprise delays or contractor initiated change orders. You were on time (for what was deemed to be a pretty aggressive time table) and under budget.

You worked diligently and tirelessly with our landlord and our MRI vendor to ensure that the needs and requirements of all parties were met. Our MRI vendor was impressed with your vast experience. They knew you did not just sometimes dabble in building imaging facilities—you are an expert. They could trust that you would build a facility to meet their exact specifications to maximize the performance of their equipment.

We particularly want to thank project manager Tim McCoy and on-site superintendent Jim Austin for their excellent leadership throughout the process. They were responsive, courteous and took the headaches out of this major undertaking. It was a pleasure working with them.

We have been open five months now and continually receive compliments on the beauty and impressiveness of our facility. Since our opening, you have also demonstrated that you do not forget about a client once the job is finished. You have been responsive to our questions and we appreciate it.

In closing, I would like to say that we met at a time when I had to put all my eggs in one basket. I feel unbelievably blessed that Fry Construction built that basket. My eggs are more than secure — thanks to you. I would recommend Fry Construction without reservation and high praise to anyone considering building an imaging center.

Elizabeth A. Jekot MD
Medical Director